Final Announcement

www.ifla.org
Knowledge connects the dots

The greatest breakthroughs happen when knowledge is shared, giving thinkers and dreamers a clear view of each other’s ideas. When OCLC member libraries share their collective resources, ground-breaking ideas aren’t merely possible—they’re inevitable.

Because what is known must be shared.

Congratulations to OCLC members around the world for 50 years of library collaboration, innovation and breakthroughs.

Learn more at booth #B110
ocl.org
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Greetings from NC Malaysia

Welcome to Kuala Lumpur

On behalf of the National Committee we would like to welcome you to the 84th World Library and Information Congress in Kuala Lumpur, Malaysia which will take place from 24th -30th August 2018.

Our theme, “Transform Libraries, Transform Societies” with the additional tagline: ‘Reaching out to the hard to reach’ was chosen in recognition of the critical role played by libraries in the development of a nation particularly in their ability to transform societies. Like most countries, Malaysia is guided by 5 National Key Performance Indicators underlying its national development and libraries are expected to contribute towards the achievement of the national KPIs via their niche area as expressed in the National Library of Malaysia’s policy statement—“Towards developing a [Malaysian] society that is characterised by a reading and knowledge culture, by 2020” (Translation). Malaysia is a multiracial and multicultural country blending the various traditions and beliefs of the Malays, Chinese, Indians, Dayak, Iban, Dusun, Kadazan, Bajau, Melanau and ‘Orang Asli’ etc. Underlying this diversity is a common guiding principle of nation building which is: develop a strong family, develop strong communities, develop a strong society and finally develop a strong nation. It is easy therefore to see why libraries in this part of the world play a significant role in national development by developing families and communities that are literate and knowledgeable. All types of libraries therefore, with their focus on their specific communities, have the unique advantage of being able to help transform societies.

Transforming the Malaysian society, however, is fraught with challenges because of the diversity. Not only is it multiracial, multi-religious and multilingual, it also reflects an urban – rural dichotomy, rich-poor socio-economic divide, with varying literacy ability levels, obvious digital and information divides, etc.

With the onset of the digital age, libraries in Malaysia are also undergoing transformation—developing digital libraries, upgrading professional competencies, undertaking innovative programs and activities, reviewing library education curricula, embarking on community projects as part of their Corporate Social Responsibility (CSR) programs etc. in order to ensure that libraries remain relevant against the competing roles of Internet and other social media. These are challenges faced in transforming libraries and societies in Malaysia.
Greetings from NC Malaysia

We hope that this theme can be applied globally to WLIC 2018 because it would be interesting to know how other countries contribute towards the transformation of their societies through their libraries.

Malaysia celebrates all the various multi-cultural celebrations/events throughout the year. (e.g. Eid Mubarak, Chinese New Year, Deepavali, Christmas, Gawai, etc.). We hope that delegates will have the opportunity to participate in all these celebrations/events that Malaysia has to offer.

True to its international image “Malaysia is truly Asia” international delegates will be exposed to not only a truly Asian experience but also find that many of their needs and wishes can be accommodated by the vibrant city of Kuala Lumpur. We are proud and honoured to be hosting the 84th World Library and Information Congress in Malaysia.

We wish you “Selamat Datang” to Kuala Lumpur.

Dato’ Nafisah binti Ahmad
Chair, IFLA WLIC 2018 National Committee & President, Librarians Association of Malaysia

Dato’ Dr. Zaiton binti Osman
Co-Chair, IFLA WLIC 2018 National Committee Consultant, Librarians Association of Malaysia
The Minister of Tourism and Culture Malaysia invites you

Dear Delegates,

On behalf of the Ministry of Tourism and Culture Malaysia and The Government of Malaysia I welcome all delegates to the World Library and Information Congress, 84th IFLA General Conference and Assembly from 24th–30th August 2018. We are indeed very proud that the National Library of Malaysia and the Librarians Association of Malaysia will host this prestigious congress at the Kuala Lumpur Convention Centre. I am extremely proud that the perseverance of the Librarians Association of Malaysia has finally paid off when Malaysia won the bid at their third attempt to host the 84th IFLA WLIC 2018 in Kuala Lumpur.

Among the objectives of hosting the IFLA WLIC 2018 are to strengthen Malaysia’s professional leadership in promoting libraries and librarianship at the national, regional and international level and to promote an invaluable opportunity for Malaysian librarians to showcase and share best practices in the field of Information Management and Information Communications Technology or ICT. Through IFLA WLIC 2018, Malaysia will be seen as a leader in cultivating a reading culture as well as providing a platform to advocate and promote the importance of library and information services that will result in social, cultural and economic growth in the country. This has its connectivity with the theme of the IFLA WLIC 2018 which is “Transform Libraries, Transform Societies“.

The award-winning purpose-built Kuala Lumpur Convention Centre is the host venue for IFLA WLIC 2018 and is Malaysia’s premier facility known for its highly knowledgeable and professional team committed to delivering flexible, innovative and value-add solutions, customized in a strategically located, well maintained and world-class venue. Overlooking the iconic PETRONAS Twin Towers and the 50-acre KLCC Park, the Centre is sited right in the heart of the Kuala Lumpur City Centre where delegates attending the congress at the Centre are spoilt for choice given the varied and exciting range of recreational entertainment, food and beverages as well as accommodation options within walking distance.

Kuala Lumpur is the capital of Malaysia, blending gleaming skyscrapers with colonial architecture, charming and friendly locals and a myriad of natural attractions. Anchoring the sprawling Kuala Lumpur City Centre are the iconic PETRONAS Twin Towers. Kuala Lumpur offers so much more attractions for those who want to further explore into this fascinating and vibrant city… from the colourful Petaling Street market in Chinatown Kuala Lumpur and the famous Sultan Abdul Samad
The Minister of Tourism and Culture Malaysia invites you

building in the city’s colonial quarter which is situated not far from the Kuala Lumpur Library with the historical Merdeka Square or the Independence Square adjacent to it.

Kuala Lumpur is truly a microcosm of Asia. It is multicultural and multi religious blending the various of all Asian cultures. Kuala Lumpur also provides you as a first time visitor a gastronomic experience of many varied cuisine be it Malay, Chinese, Indian or western. We can assure the Congress participants that you will enjoy the warm hospitality of the Malaysian people.

I would like to invite you to visit Kuala Lumpur and participate in the congress which will be a very important event both for Kuala Lumpur and Malaysia. Kuala Lumpur awaits your arrival and I would like to wish you Selamat Datang and safe journey to Kuala Lumpur.

Yours Sincerely,

YB Dato’ Seri Mohamed Nazri bIn Abdul Aziz
Minister of Tourism and Culture Malaysia
Dear Delegates,

It is indeed a great honour for the City of Kuala Lumpur to play host to the largest gathering of librarians and worldwide experts at the IFLA World Library and Information Congress (WLIC) in 2018 to be held at the Kuala Lumpur Convention Centre. The theme of WLIC 2018 “Transform Libraries, Transform Societies” is very much in line with Malaysia’s Vision 2020 to become a developed nation by that year. One of the thrust areas of Vision 2020 is to develop a knowledge-based society and this is where libraries and librarians can fully exploit their professional skills and knowledge in helping to realise the V2020 target. In a multiracial, multicultural, multilingual and multireligious society such as the Malaysian society, a neutral agency such as the library is therefore well positioned to cater to the different needs of its society.

The City of Kuala Lumpur, located in the heart of the Klang Valley is proud to house some of the most prominent libraries in Malaysia, including the National Library, Kuala Lumpur Library, University of Malaya Library and other academic, public and special libraries. Kuala Lumpur is a cosmopolitan city catering to the different cultural and religious beliefs and this is reflected in the rich and strong collections in both digital and printed formats, inclusive library services and state of the art library infrastructure. Library infrastructure in Malaysia, especially in the city of Kuala Lumpur, has been significantly transformed to reach out to the hard to reach, and empowered by ICT, creates knowledge networks throughout the nation.

The Kuala Lumpur Tourism Master Plan 2015-2025 with the vision to transform Kuala Lumpur into a world-class tourism destination, aim to enhance the city’s current tourism activities through new products and services. In this context, libraries can support and enhance the city’s current tourism activities and offerings by providing knowledge tourism as library is the window to the global world.

I would like to take this opportunity to extend a very warm welcome to Kuala Lumpur, “SELAMAT DATANG” and to take part in this prestigious Congress which is for very first time ever being held in Malaysia. I wish all the delegates a pleasant stay in Kuala Lumpur and bring back fond memories of Malaysia.

Malaysia Truly Asia!

Sincerely,

The Mayor of Kuala Lumpur
The Mayor of Kuala Lumpur invites you
Important Information

Congress Organiser

IFLA
P.O. Box 95312
2509 CH The Hague, Netherlands
Tel:  +31 70 3140884
Fax:  +31 70 3834827
Email: ifla@ifla.org
www.ifla.org

IFLA WLIC 2018 National Committee
Librarians Association of Malaysia
PO Box 12545
50782 Kuala Lumpur, Malaysia
Maimunah Kadir
Tel:  +60 12 3836044
Email: maimunahkadir@gmail.com

Congress Venue
Kuala Lumpur Convention Centre
Stall 7, Jalan Pinang
Kuala Lumpur City Centre
50088 Kuala Lumpur
Wilayah Persekutuan Kuala Lumpur, Malaysia
www.klccconventioncentre.com

Jenice Phung
Tel:  +60 3 2333 2603
Email: exhservices@klccconventioncentre.com

Congress Secretariat

WLIC 2018
c/o K.I.T. Group GmbH –
Association & Conference Management
Kurfürstendamm 71
10709 Berlin, Germany
Tel.:  +49 30 24 60 3 329
Fax:  +49 30 24 60 3 200
Email: wlic2018@kit-group.org

Registration
c/o K.I.T. Group GmbH
Tel.:  +49 30 24 60 3 380
Fax:  +49 30 24 60 3 200
Email: wlic2018-registration@kit-group.org

Accommodation
c/o K.I.T. Group GmbH
Tel.:  +49 30 24 60 3 380
Fax:  +49 30 24 60 3 200
Email: wlic2018-hotel@kit-group.org

Exhibition / Sponsoring
c/o K.I.T. Group GmbH
Tel.:  +49 30 24 60 3 242
Fax:  +49 30 24 60 3 200
Email: wlic2018-sponsorship@kit-group.org
Important Dates to Remember

- **Start of Online Registration**: 1 October 2017
- **Start of Accommodation Booking**: 1 January 2018
- **Early Registration Fee Deadline**: 15 May 2018
- **Standard Registration Fee Deadline**: 22 August 2018
- **Onsite Registration**: from 23 August 2018
- **Congress Dates**: 24-30 August 2018
About IFLA

IFLA is the international organisation for library and information associations, institutions and librarians in the user communities they serve throughout the world. It is the trusted global voice of the library and information community, and drives equitable access to information and knowledge for all.

To advance the interest of its members, IFLA:

- furthers accessibility, protection, and preservation of documentary cultural heritage;
- supports a library and information profession which anticipates and responds to the needs of communities worldwide;
- drives high standards in library and information services and professional practices;
- encourages widespread understanding of the value and importance of high quality library and information services in the public, private and voluntary sectors;
- promotes libraries as vital institutions that enhance people’s lives through equitable access to knowledge and information.

IFLA does this by creating strategic alliances; enhancing professional education; developing professional standards; disseminating best practice and advancing relevant scientific and professional knowledge. It is committed to enabling all members of the Federation to engage in, and benefit from, its activities without regard to citizenship, disability, ethnic origin, gender, geographical location, language, political philosophy, race or religion.

IFLA embraces the principles of freedom of access to information, ideas and works of imagination and freedom of expression embodied in Article 19 of the Universal Declaration of Human Rights, and that people, communities and organisations need universal and equitable access to these for their social, educational, cultural, democratic and economic well-being.

The Royal Library, the national library of the Netherlands, in The Hague, generously hosts our headquarters.
Congress Information

Congress Venue

Kuala Lumpur Convention Centre
The award-winning purpose-built Kuala Lumpur Convention Centre is Malaysia’s premier facility known for its highly knowledgeable and professional team committed to delivering flexible, innovative and value-add solutions, customized for clients, in a strategically located, well-maintained and world-class venue. Asia’s one and only AIPC (International Association of Congress Centers) Gold Standard Venue, the Centre offers 22,659m² of flexible function space, including two auditoria; 3000-seat Plenary Hall and Plenary Theatre for 470; a Grand Ballroom which seats 2,000 diners, Banquet Hall for 500, three Conference Halls, 12,310m² of column-free exhibition halls including a 2,600m² standalone marquee and 23 meeting rooms.

Overlooking the iconic PETRONAS Twin Towers and the 50-acre KLCC Park, the Centre is sited right in the heart of the Kuala Lumpur City Centre (KLCC), a 100-acre ‘city within a city’ development, where delegates and visitors attending events at the Centre are spoilt for choice given the varied and exciting range of recreational, entertainment, food & beverage and accommodation options, with over 25,000 hotel rooms (budget to 5-star properties) within walking distance. The precinct infrastructure also provides excellent accessibility and connectivity, with the majority of attractions within a comfortable 5 to 10-minute walk via covered air-conditioned walkways from the Centre.

Core Congress Dates

24-30 August 2018
The Opening Ceremony will take place at the Plenary Hall on Saturday, 25 August 2018, and not on Sunday as in previous editions of the Congress.

Exhibition
IFLA will also hold a trade exhibition at the Exhibition Halls 1 & 2 in conjunction with the World Library and Information Congress. Attendees are invited to visit the exhibition which will be open from the afternoon of Sunday, 26 August 2018 until Tuesday, 28 August 2018. Final opening hours will be included in the Congress Programme.

IFLA Congress Communication

IFLA will communicate news items through several channels before and during the Congress, such as the IFLA Mailing List, a Pre-Congress Newsletter and social media. During the Congress Facebook will be the main channel for Congress news:

www.facebook.com/IFLAWLIC2018/
Please be aware that you do not need a Facebook account to be able to read the posts.
IFLA WLIC 2018 Website

Information regarding the Congress will be frequently updated on the IFLA website. We recommend visiting the IFLA website regularly to keep up-to-date with the latest news and information regarding IFLA WLIC 2018.

http://2018.ifla.org/

Please be aware of fake websites that try to sell hotel accommodation. Always make sure that you are on the original IFLA-owned Website.

Congress Tours

A selected company will offer tours during and after the Congress, where guests have the chance to visit Kuala Lumpur and Malaysia. To learn more about the tours, have a look at:

http://2018.ifla.org/
Hotel Reservations

For more information regarding hotel reservations, terms & conditions, and payment please visit the IFLA WLIC 2018 website: http://2018.ifla.org/

Reservations
All room reservations have to be made directly with the hotel by sending the official hotel booking form with the booking code “IFLA 2018” and full credit card details directly to the hotel. Without the credit card details the booking cannot be processed. Please take note that your hotel reservation is not complete if you do not return the completed and signed form to the hotel of your choice. Please find the hotel overview and more information on the Congress website. Telephone reservations will not be accepted. If you have any changes, please contact the hotel directly. If you do not have the contract details with you, we will be happy to help you at the registration counters.

Changes and Cancellations
All changes and cancellations must be sent in writing (fax or email) to the hotel directly. For the exact cancellation dates please have a look at the relevant hotel booking form. After this date, the full value of the reservation indicated on the hotel reservation form will be charged under all circumstances. For a reduction in the length of stay or in the case of a no-show, no refunds will be made. No-shows will be released at 09.00 the following day, and the accommodation will not be refunded.

Confirmation and Invoice
The confirmation and the invoice of the hotel booking will be sent out by the hotel or given to you upon check-out.

Payment
All charges for accommodation and extra costs must be settled by each guest upon departure directly at the hotel. Please note that some rates may be subject to service charge and / or GST. If you would like to pay in advance by bank transfer please contact the hotel directly.

Alternative Accommodation
Delegates are welcome to book their own accommodation other than the accommodation service offered by the Congress Secretariat.
<table>
<thead>
<tr>
<th>No.</th>
<th>Hotel</th>
<th>Stars</th>
<th>Room</th>
<th>Rate SGL use (in MYR)</th>
<th>Rate DBL use (in MYR)</th>
<th>Distance to Convention Center</th>
<th>Walking distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Double Tree by Hilton</td>
<td>5</td>
<td>150</td>
<td>420,00</td>
<td>450,00</td>
<td>2,9 km</td>
<td>29 min</td>
</tr>
<tr>
<td>2</td>
<td>Holiday Inn Express Kuala Lumpur City Centre</td>
<td>3</td>
<td>50</td>
<td>291,50</td>
<td>291,50</td>
<td>1,3 km</td>
<td>4 min</td>
</tr>
<tr>
<td>3</td>
<td>Impiana Hotel</td>
<td>4</td>
<td>50</td>
<td>560,00</td>
<td>600,00</td>
<td>0,8 km</td>
<td>1 min</td>
</tr>
<tr>
<td>4</td>
<td>InterContinental</td>
<td>5</td>
<td>20</td>
<td>490,00</td>
<td>540,00</td>
<td>1,3 km</td>
<td>16 min</td>
</tr>
<tr>
<td>5</td>
<td>JW Marriott</td>
<td>5</td>
<td>250</td>
<td>690,00</td>
<td>720,00</td>
<td>1,7 km</td>
<td>16 min</td>
</tr>
<tr>
<td>6</td>
<td>Melia Hotel</td>
<td>4</td>
<td>50</td>
<td>265,00</td>
<td>295,00</td>
<td>2 km</td>
<td>22 min</td>
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<tr>
<td>7</td>
<td>Mercure Shaw Parade</td>
<td>4</td>
<td>60</td>
<td>280,00</td>
<td>300,00</td>
<td>2,3 km</td>
<td>33 min</td>
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<tr>
<td>8</td>
<td>Novotel City Centre</td>
<td>4</td>
<td>100</td>
<td>350,00</td>
<td>380,00</td>
<td>1 km</td>
<td>6 min</td>
</tr>
<tr>
<td>9</td>
<td>Pullmann</td>
<td>5</td>
<td>50</td>
<td>524,70</td>
<td>559,68</td>
<td>1,3 km</td>
<td>10 min</td>
</tr>
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*All rates are indicative and may be subject to change.*
# Hotel List

<table>
<thead>
<tr>
<th>No.</th>
<th>Hotel</th>
<th>Stars</th>
<th>Room</th>
<th>Rate SGL use (in MYR)</th>
<th>Rate DBL use (in MYR)</th>
<th>Distance to Convention Center</th>
<th>Walking distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>Renaissance Kuala Lumpur</td>
<td>5</td>
<td>100</td>
<td>401,10</td>
<td>451,10</td>
<td>3 km</td>
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<tr>
<td>11</td>
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<td>100</td>
<td>770,00</td>
<td>800,00</td>
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<tr>
<td>12</td>
<td>The Westin</td>
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<td>50</td>
<td>641,30</td>
<td>699,60</td>
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<td>18 min</td>
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<tr>
<td>13</td>
<td>Traders Hotel Kuala Lumpur</td>
<td>5</td>
<td>100</td>
<td>583</td>
<td>630</td>
<td>0,3</td>
<td>7 min</td>
</tr>
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</table>

*All rates are indicative and may be subject to change.*
## Congress Outline

<table>
<thead>
<tr>
<th>Thursday, 23 August</th>
<th>Friday, 24 August</th>
<th>Saturday, 25 August</th>
<th>Sunday, 26 August</th>
</tr>
</thead>
<tbody>
<tr>
<td>PC Meeting</td>
<td>Officers Briefing</td>
<td>Leadership Forums</td>
<td>Plenary Session</td>
</tr>
<tr>
<td>08:30 – 11:00</td>
<td>08:00 – 11:00</td>
<td>08:30 – 10:00</td>
<td>08:30 – 09:15</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Newcomers Session</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>08:30 – 10:00</td>
<td></td>
</tr>
<tr>
<td>GB Meeting</td>
<td>SC Meetings</td>
<td>Opening Session</td>
<td>Lunch Break &amp; Exhibition Visits</td>
</tr>
<tr>
<td>11:30 – 17:00</td>
<td>11:15 – 17:45</td>
<td>10:30 – 12:00</td>
<td>12:45 – 13:45</td>
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<tr>
<td></td>
<td></td>
<td>President’s Lunch</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>(by invitation only)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>12:15 – 14:00</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sessions</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>13:45 – 15:45</td>
<td></td>
</tr>
<tr>
<td>Caucus Meetings</td>
<td>Exhibition &amp; Opening Party</td>
<td>Sessions</td>
<td>Sessions</td>
</tr>
<tr>
<td>17:30 – 19:30</td>
<td>16:00 – 18:00</td>
<td>16:00 – 18:00</td>
<td>16:00 – 18:00</td>
</tr>
<tr>
<td></td>
<td>Officers Reception</td>
<td>(by invitation only)</td>
<td></td>
</tr>
</tbody>
</table>

Please be aware that the outline is different from previous editions. The Opening Session is on Saturday instead of Sunday and subsequently the entire programme shifted one day.

**PC** = Professional Committee  
**GB** = Governing Board  
**SC** = Standing Committee
## Congress Outline

<table>
<thead>
<tr>
<th>Monday, 27 August</th>
<th>Tuesday, 28 August</th>
<th>Wednesday, 29 August</th>
<th>Thursday, 30 August</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Plenary Session</strong>&lt;br&gt;08:30 – 09:15</td>
<td><strong>Plenary Session</strong>&lt;br&gt;08:30 – 09:15</td>
<td><strong>Sessions</strong>&lt;br&gt;08:30 – 10:30</td>
<td><strong>PC Meeting</strong>&lt;br&gt;08:30 – 10:00</td>
</tr>
<tr>
<td><strong>Sessions</strong>&lt;br&gt;09:30 – 11:30</td>
<td><strong>Sessions</strong>&lt;br&gt;09:30 – 11:30</td>
<td><strong>Sessions</strong>&lt;br&gt;10:45 – 12:45</td>
<td><strong>GB Meeting</strong>&lt;br&gt;10:30 – 17:00</td>
</tr>
<tr>
<td><strong>Sessions</strong>&lt;br&gt;11:45 – 12:45</td>
<td><strong>Sessions</strong>&lt;br&gt;11:45 – 12:45</td>
<td><strong>Lunch Break</strong>&lt;br&gt;12:45 – 13:45</td>
<td><strong>Library Visits</strong>&lt;br&gt;Full day &amp; Half day</td>
</tr>
<tr>
<td><strong>Lunch Break &amp; Exhibition Visits</strong>&lt;br&gt;12:45 – 13:45</td>
<td><strong>Exhibition</strong>&lt;br&gt;09:30 – 14:30</td>
<td><strong>Lunch Break</strong>&lt;br&gt;12:45 – 13:45</td>
<td></td>
</tr>
<tr>
<td><strong>Sessions</strong>&lt;br&gt;13:45 – 15:45</td>
<td></td>
<td><strong>Sessions</strong>&lt;br&gt;13:45 – 15:45</td>
<td></td>
</tr>
<tr>
<td><strong>Sessions</strong>&lt;br&gt;16:00 – 18:00</td>
<td></td>
<td><strong>Closing Session</strong>&lt;br&gt;16:15 – 17:30</td>
<td></td>
</tr>
<tr>
<td><strong>Cultural Evening</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**PC** = Professional Committee  
**GB** = Governing Board  
**SC** = Standing Committee
Malaysian National Committee

Nafisah Ahmad, Dato (Chair)
President, Librarians Association of Malaysia and Director General, National Library of Malaysia
Email: nafisah@pnm.gov.my

Dr. Zaiton Osman, Dato (Co-Chair)
Consultant, Librarians Association of Malaysia, Past President, Librarians Association of Malaysia
Email: zaiton.hjosman@gmail.com

Maimunah Kadir
Past President, Librarians Association of Malaysia
Email: maimunahkadir@gmail.com

Chin Loy Jyoon
Vice President II, Librarians Association of Malaysia
Email: jyoonchin@hotmail.com

Azahar Mohd Noor
Library Consultant, MIDC Global Co. Ltd.
Email: azharn008@gmail.com

Azman Abdul Rahim
Chief Librarian, Universiti Islam Malaysia and Chair, Private Higher Education Institutions Working Group
Email: azman@uim.edu.my

Ghazali Mohamed Fadzil
Council Member, Librarians Association of Malaysia
Email: ghazmf@gmail.com

Hasbullah Atan
Chief Librarian, Perdana University
Email: hasbollah@perdanauniversity.edu.my

Hasnita Ibrahim
Information Manager, BERNAMA Information Centre and News Library and Vice President I, Librarians Association of Malaysia
Email: hasnita@bernama.com

Kamal Sujak
Chief Librarian, Multimedia University
Email: kamal.sujak@mmu.edu.my

Maizan Ismail
Deputy Director General, National Library of Malaysia
Email: maizan@pnm.gov.my

Dr. Nor Edzan Che Nasir
Immediate Past President, Librarians Association of Malaysia
Email: edzannasir@gmail.com
Malaysian National Committee

Putri Saniah Megat Abd Rahman
Past President, Librarians Association of Malaysia
Email: putrisaniah.megatabdrahaman@yahoo.com

Rashidah Begum Fazal Mohamed
Consultant, Disted College, IFLA RSCAO Advisor and Past President, Librarians Association of Malaysia
Email: rashidahbegum@hotmail.com

Rashidah Bolhassan
CEO, Pustaka Negeri Sarawak and Chair, Council of Public Libraries
Email: rashidah@sarawak.gov.my

Prof. Sohaimi bin Zakaria
Dean of Information Management, University of Technology MARA (UiTM)
Email: sohaimiz@salam.uitm.edu.my

Siti Aishah Sh. Abd Kadir
Director, Corporate Planning Services, National Library of Malaysia
Email: sitiaishah@pnm.gov.my

Rohaya Umar
Deputy Chief Librarian, Universiti Kebangsaan Malaysia (UKM)
Email: roha@ukm.edu.my

Siti Sumaizan Ramli
Senior Deputy Chief Librarian, Universiti Pendidikan, Sultan Idris (UPSI)
Email: sumaizan@upsi.edu.my

Haji Zaidi bin Yazid
Director, Educational Technology Division, Ministry of Education Malaysia
Email: zaidi.yazid@moe.gov.my

Zawiyah Baba, Dato
Past President, Librarians Association of Malaysia
Email: zawiyah.baba@gmail.com

Rosham Abdul Shukor
Director, Information and Knowledge Infrastructure, National Library of Malaysia
Email: rosham@pnm.gov.my
Malaysian National Committee

Planning Team

Nafisah Ahmad, Dato
President, Librarians Association of Malaysia and Director General, National Library of Malaysia
Email: nafisah@pnm.gov.my

Dr. Zaiton Osman, Dato
Consultant, Librarians Association of Malaysia and Past President, Librarians Association of Malaysia
Email: zaiton.hjosman@gmail.com

Maimunah Kadir
Past President, Librarians Association of Malaysia
Email: maimunahkadir@gmail.com

Rosham Abdul Shukor
IFLA WLIC 2018 Head, Logistics and Hospitality
Email: rosham@pnm.gov.my

Azahar Mohd Noor
IFLA WLIC 2018 Volunteer Coordinator
Library Consultant, MIDC Global Co. Ltd.
Email: azharn008@gmail.com

Hasnita Ibrahim
Information Manager, BERNAMA Information Centre and News Library and Vice President I, Librarians Association of Malaysia
Email: hasnita@bernama.com

Chin Loy Jyoon
Vice President II, Librarians Association of Malaysia
Email: jyoonchin@hotmail.com

Angeline Iris Lue
Director of Sales & Marketing, Kuala Lumpur Convention Centre
Email: angeline@klccconventioncentre.com

Edward Lim Chee Chong
Sales Manager - Association, Malaysia Convention and Exhibition Bureau (MyCEB)
Email: edward@myceb.com.my
Satellite Meetings

IFLA Professional Units often organise a number of interesting Satellite Meetings prior to or just after the IFLA World Library and Information Congress.

These 1-, 2- or 3-day meetings are held either in the host country or in countries in the direct region.

More details of the Satellite Meetings that will be organised in connection to the Congress in 2018 can be found on the Congress Website:

http://2018.ifla.org/programme/satellite-meetings
Definitions

K.I.T. Group GmbH Association & Conference Management is the Professional Conference Organizer appointed by IFLA for the IFLA World Library and Information Congress, 24-30 August 2018 in Kuala Lumpur, Malaysia. The organizer leads the Congress Secretariat and is responsible for registration services, hotel accommodation, sponsorship opportunities, exhibition management and the logistics for social events.

General Terms and Conditions for Registration

These General Terms and Conditions are valid for each attendee registered for the IFLA World Library and Information Congress, 24-30 August 2018 in Kuala Lumpur, Malaysia. Any person, delegate, accompanying person, student, media representative, speaker or exhibitor is considered an attendee.

Congress Registration

The registration deadlines are as follows:

**Early Registration Deadline:**
15 May 2018, 24:00 CET

**Standard Registration Deadline:**
22 August 2018, 18:00 CET

Onsite Registration:
from 23 August 2018

Only fully completed registrations will be accepted. The registration fee is based on the date of the receipt of the registration and the payment in full in accordance with the deadlines mentioned above. Should one deadline be missed, the next applicable fee will be charged automatically. The registration will only be confirmed upon receipt of payment in full.

Each participant will receive electronic confirmation of their registration. If the maximum attendee capacity is reached, the organizers reserve the right to refuse any registration.

To be eligible to register for the Congress, attendees must be at least 18 years old. Attendees may be asked to present an official identity card stating their age.

Registration Fees

The registration fee for regular delegates include:

- Admission to the Congress, the sessions, the poster area and the exhibition
- Congress material
- Opening / Closing Session, social and cultural events
- One local half-day library visit (based on availability)
Registration Information

The registration fee for accompanying persons includes:

- Admission to the poster area and the exhibition
- Opening / Closing Session, Social and Cultural Events
- Half day sightseeing tours
- One local half-day library visit (based on availability)

No access to the sessions apart from the Opening and Closing Session. Only one accompanying person can be registered per delegate.

The registration fee for One Day registrations include:

- Admission to the Congress, the sessions, the poster area and the exhibition on the day of registration
- Congress Material / Day Bag
- Opening / closing session, social and cultural events on the day of the registration if they are held on-site at the Congress Venue
- One local half-day library visit (based on availability)

All IFLA members are entitled to register at published member rates – just be sure to include your IFLA membership code on the registration form. If you don’t know your membership code, please contact membership@ifla.org

However, if you are member of a national association which is a member of IFLA, please contact your national association for the correct membership code. This code should be entered on the registration form.

To be able to register as a student, you must present a proof of fulltime enrolment at a recognized university or college for both the time of registration and during the Congress.

To register as a media representative, please contact the K.I.T. Group at wlic2018-registration@kit-group.org in order to receive a media registration form. There is no registration fee for accredited media representatives. However, to register as a media representative, you must submit a copy of your official press card.

Group Registration

Group registrations will be accepted for a minimum of 10 participants. Please contact K.I.T. Group for further information: wlic2018-registration@kit-group.org

Accessibility and assistance

Delegates who require special assistance related to accessibility are welcome to contact the Congress Secretariat to discuss the possibility: wlic2018-registration@kit-group.org
## Registration Information

<table>
<thead>
<tr>
<th>Congress Registration (Prices in EUR)</th>
<th>EARLY Fee until 15 May 2018</th>
<th>STANDARD Fee until 22 August 2018</th>
<th>ONSITE Fee from 23 August 2018</th>
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<td>EUR</td>
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<tr>
<td>Full Rate – IFLA Member*</td>
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<tr>
<td>Full Rate - Non Member</td>
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<tr>
<td>IFLA New Graduate Affiliate*</td>
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<tr>
<td>2 Day Ticket</td>
<td>305</td>
<td>305</td>
<td>305</td>
</tr>
</tbody>
</table>

All prices, categories and dates are indicative and subject to change.

* IFLA membership number requested

** Student ID or official letter of University must be provided
Registration Information

Congress Material

If the registration form and full payment are received no later than the early registration deadline (15 May 2018), a Congress bag is included in the registration fee for full delegates, students, speakers and media representatives. If the registration form and/or full payment are received after the early registration deadline, the Congress Secretariat cannot guarantee that a Congress bag will be available. Day Delegates receive a Day Bag. All Congress materials will be handed out onsite at the Congress bag counter.

Accepted Methods of Payment

All registration fees should be paid in advance in EUR and made out to K.I.T. Group, mentioning WLIC 2018. Please do not forget to indicate your first and last name on the payment.

Payments can be made by:

1. Credit Card:
   Visa, AMEX or MasterCard are accepted. Credit cards are debited in EUR.

2. Bank Transfer
   Please make sure all bank fees are covered by the submitting account and that the payment is free of charge for the receiver account. Please mention your first and last name and “WLIC 2018” on the bank transfer. Payment by bank transfer is only possible until 1 August 2018. Only credit card payments will be accepted after that date.

Letter of Confirmation / Payment Receipt

A letter of confirmation / payment receipt will be sent by email once the Congress Secretariat has received the fully completed registration form and the related payment. Please bring this confirmation to the Congress venue and go directly to the Registration Self Check-In Terminals. The barcode on this document will allow you to print your Congress name badge.

General Information

In addition to the payment receipt, general City and Congress information will be sent to all delegates by email approximately four weeks prior to the Congress in addition to being available on the Congress website. This will provide information and advice helping you to prepare for your visit to Kuala Lumpur, Malaysia and attendance at IFLA WLIC 2018. Please be certain to submit your email address when registering.
Registration Information

Letter of Invitation

Individuals requiring an official Letter of Invitation can request one through the Congress website. The Letter of Invitation does not financially obligate the Congress organizers in any way. All expenses incurred in relation to the Congress are the sole responsibility of the attendee.

Visa Requirements

It is the sole responsibility of the attendee to take care of his / her visa requirements. Attendees who require an entry visa must allow sufficient time for the application procedure. Attendees should contact the nearest embassy or consulate to determine the appropriate timing of their visa applications. It is recommended to apply for a visa at least 3 months in advance of the Congress. When the registration has already been paid, the registration fee minus a handling fee of 50 EUR will be refunded after the Congress (maximum 2 month later) if the visa was applied for in time, and proof of this, together with an official notice from the embassy confirming that a visa could not be granted, is forwarded to the Congress Secretariat.

Certificate of Attendance

A Certificate of Attendance for regular delegates and students will be sent by e-mail after the Congress and will not be available onsite.

Registration Cancellation Policy

Notification of cancellation must be made in writing and sent to the Congress Secretariat Registration Department by email or fax. If the written notification of cancellation is received before 15 May 2018, the paid registration fee less an administration fee of 50 EUR will be refunded. No refunds will be made for cancellations received after this date. Credit will not be given for unattended events or early termination of attendance.

Registration Name Change

A handling fee of 50 EUR will be charged for every name change to an existing Congress registration. A new registration form for the substitute attendee should be submitted, as well as a proof for the reduced fee if applicable. Name changes will only be accepted until the standard registration deadline indicating clearly the new and old name. After the standard registration deadline (22 August 2018), all name changes must be carried out onsite.

Lost Name Badge

The name badge must be worn at all times during the Congress. Access to the Congress facilities will not be granted without a proper name badge. If an attendee loses, misplaces or forgets the name badge, a handling fee of 50
EUR will be charged for a new name badge. Upon handing out a new name badge, the lost badge will become invalid.

**Modification of the Congress**

The Congress Secretariat and the Congress Organizer reserve the right to modify the programme, which is published as an indication only.

**Cancellation of the Congress**

In the event that the Congress cannot be held or is postponed due to events beyond the control of the Congress Organizers (Force Majeure) or due to events which are not attributable to wrongful intent or gross negligence of the Congress Organizers, the Congress Organizers cannot be held liable by attendees for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, financial losses, etc. Under these circumstances, the Congress Organizers reserve the right to either retain the entire registration fee and to use it for a future congress, or to reimburse the attendee after deducting costs already incurred for the organization of the Congress and which could not be recovered from third parties.

**General Terms and Conditions for Library Visits**

**Library Visits, local and non-local**

All Library Visits require pre-registration and are based on a minimum number of 10 attendees. Should the minimum number of attendees not be reached, the Congress Secretariat reserves the right to cancel the tour. All departures for Library Visits start at the Kuala Lumpur Convention Centre.

Notification of cancellation must be made in writing and sent to the Congress Secretariat by email or fax.
Destination

Kuala Lumpur, Malaysia

Welcome to Kuala Lumpur, Malaysia’s dazzling capital city. Kuala Lumpur or KL is a modern metropolis amidst colourful cultures. As one of the most vibrant cities in Asia, possesses a distinct and charming character. Visitors will be greeted by Petronas Twin Towers, a world-renowned icon of the country. The cityscape is a contrast of the old and new, with Moorish styled building standing alongside glittering skyscrapers. This modern city has world-class accommodation facilities and is the venue for prestigious international events. Enjoy the sights and sounds of KL – fascinating culture, exciting places of interest, well-preserved heritage sites and great themed attractions. Added with year-round events and festivals, irresistible shopping opportunities and delicious food, KL is a destination that is not-to-be-missed.

There’s so much to see and do in KL! The city abounds with architectural marvels, landscaped parks, pre-war buildings and many other exciting attractions. Most places can be accessed via KL’s well-developed transportation network or the KL Hop-On Hop-Off coach tours. KL is one of the leading shopping hubs in the region. Browse through the swanky malls, high-end boutiques, duty free outlets and bustling street bazaars for a range of irresistible goods.

Connoisseurs of the arts and crafts will find a wide selection of places to pursue their passion. The city’s museums, memorials and art galleries showcase a captivating collection of objects d’art and paintings. Special events such as the 1Malaysia Contemporary Art Tourism Festival is an excellent platform to view exquisite art pieces.

KL’s long and colourful history has left a legacy of heritage sites which bear the stamp of various foreign influences. The main heritage zones in the city are Merdeka Square, Market Square, Chinatown (Petaling Street) and Jalan Tuanku Abdul Rahman. A number of sites can be accessed by the tour bus, cycle tours or even a horse carriage ride. In multiracial KL, colourful festivals and cultural celebrations abound all year round. Major events to look out for are the Federal Territory Day, National Day, The Birthday of His Majesty The King of Malaysia and national Open House celebrations. KL’s nightlife is as vivid and diverse as its cultural attractions. Chic bistros and watering holes offer a wide spectrum of styles and settings for the party crowd to chill out. Take your pick from the nightspots that belt out Latin, techno, R & B, reggae, retro or groovy tunes and beats. Join the urbanites and expatriates to unwind in KL!
Airport

Kuala Lumpur International Airport (KLIA) serves as the main gateway to Malaysia and the region. Over 60 international airlines, including low cost carriers provide direct access from more than 100 destinations worldwide via KLIA, Penang, Langkawi, Kota Kinabalu and Kuching international airports. Amongst these is the country’s national carrier, Malaysia Airlines (MAS).

In addition, the Kuala Lumpur International Airport 2 (KLIA2) is able to cater to 45 million passengers a year, providing greater accessibility. Air travel is further supported by 16 domestic airports.

Airport Transfer

KLIA Ekspres / KLIA Transit
Tel: 03-2267 8000
Website: www.kliaekspres.com

The KLIA Ekspres and KLIA Transit trains (also known as Ekspres Rail Link or ERL) are high-speed trains that connect the airport to KL Sentral Station in the city. KLIA Ekspres is the fastest mode of transport to the airport. The journey to KLIA takes 28 minutes while the journey to KLIA 2 takes 33 minutes. KLIA Transit is a similar high-speed train, but has four stops along the way; at Bandar Tasik Selatan, Salak Tinggi, Putrajaya/Cyberjaya and KLIA. The entire journey to KLIA 2 by KLIA Transit takes only 38 minutes.

During the congress, all delegates will receive a 20% discount on ERL tickets from KLIA and KLIA 2 to the KL Sentral.

Skybus / Aerobus
Skybus: Tel: 016-217 6950 / 016-217 8496
Website: www.skybus.com.my
Aerobus: www.aerobus.my

These are scheduled air-conditioned buses that provide transport between the airport and the city. Tickets can be purchased at the counters or onboard the bus. Skybus tickets can also be purchased onboard AirAsia flights or online when purchasing AirAsia flight tickets.

KLIA Airport Limo
Tel: 1 300 88 8989
Website: www.airportlimo.my

KLIA Airport Limo offers pick-up and transfer services using a prepaid coupon system. Travel time to the city takes between 45 minutes to an hour. Fares differ according to the zone and type of taxi (budget or premier). A surcharge will be imposed for transfers between midnight to 06:00.

Airport Coach (KLIA Main Terminal only)
Tel: 03-8787 3894 / 016-228 9070
Website: www.airportcoach.com.my

The Airport Coach provides scheduled bus services from KLIA to KL Sentral Station. The bus station is situated at the Ground Floor, Block C of KLIA’s Main Terminal. The journey takes about 1 ½ hours, depending on traffic.
Buses
The main bus terminals in Kuala Lumpur are Pudu Sentral, TBSBTS (Bandar Tasik Selatan Integrated South Terminal) and Hentian Putra. Visitors from the north (states such as Penang, Perak, Cameron Highlands, Genting Highlands and southern Thailand) will arrive in Pudu Sentral. The hub for buses from the south (Melaka, Johor and Singapore) is TBSBTS. Hentian Putra is the disembarkation point for buses from the east coast states of Pahang, Kelantan and Terengganu.

Car Rental
Car rental services are available both at the airport and at KL Sentral. The Kuala Lumpur - Seremban Highway is the main route into the city. The drive takes about one hour or less, depending on traffic conditions.

Bank
Generally banking hours in Malaysia are from 9:30-16:30 (Mondays - Fridays), although some banks do extend their banking hours. Automated Teller Machines (ATM) are available at convenient locations throughout the country. All the main credit cards and traveler’s cheques are accepted in major institutions and an ever-growing number of shops and restaurants.

Opening Hours in most states:
Monday – Friday: 9:30 to 16:30

*Closed on Saturday, Sunday and Public Holiday. Some banks do open on Saturdays

Opening Hours in Kelantan and Terengganu:
Sunday – Wednesday: 9:30 to 16:30
Thursday: 9:30 to 16:00
* Closed on Friday, Saturday and Public Holiday

Climate
Malaysia enjoys a tropical climate with warm weather all year round. Temperatures range from low of 21°C (70°F) to high of 32°C (90°F). The highlands are cooler with temperatures ranging from 15°C (59° F) to 25°C (77°F). Annual rainfall varies from 2,000mm to 2,500mm.

Culture and Entertainment
KL’s long and colorful history has left a legacy of heritage sites which bear the stamp of various foreign influences. The main heritage zones in the city are Merdeka Square, Market Square, Chinatown (Petaing Street) and Jalan Tuanku Abdul Rahman, as one of the leading shopping hubs in the region. Browse through the swanky malls, high-end boutiques, duty free outlets and bustling street bazaars for a range of irresistible goods. KL’s nightlife is as vivid and diverse as its cultural attractions. Chic bistros and watering holes offer a wide spectrum of styles and settings for the party crowd to chill out. Take your pick from...
the night spots that belt out Latin, techno, R&B, reggae, retro or groovy tunes and beats

Currency

The currency in Malaysia is Malaysian Ringgit, indicated as ‘MYR’. Visit www.xe.com for the latest exchange rates. Foreign Exchange Booths are common and clearly state the exchange rate for all major currencies. Automated Teller Machines (ATMs) are located at major bank branches, most shopping malls, airports, bus terminals, etc. Note that ATMs in Malaysia require a six-digit PIN. Please be advised that if your ATM PIN is more or less than six digits, it should be changed before departing.

Electricity

Voltage is 230 - 240 volts AC at 50hz cycles per second. The standard is 3-pin square plugs and sockets.

Emergency Numbers

The most important emergency telephone numbers are:

- 999 - Ambulance / Police
- 994 - Fire and Rescue Department
- 103 - Directory Enquiries
- +603 2149 6590 / +603 2149 6593 - Kuala Lumpur Tourist Police
- +603 8777 8888 - Kuala Lumpur International Airport
- +601 300 88 5050 - Tourism Malaysia Info Line
- +603 7967 8000 – Weather

Malaysia’s international calling code is +60.

Food and Drink

Kuala Lumpur is hailed as the region’s food capital for its delectable of mouth-watering delights. Major hotels and shopping malls are decked with gourmet restaurants, coffee houses, delicatessens and also alfresco cafes. A number of exclusive restaurants offer traditional performance for visitors to get a glimpse of local culture. Like in other cities, designer coffee shops with Wi-Fi facilities are a popular hangout at any time of the day. Bukit Bintang and Jalan Tun Ismail are lined with trendy sidewalk cafes that are great spots for people-watching and chilling out.

As a cosmopolitan city, KL offers a number of restaurants that serve international fare. Continental food, fusion food as well as Mediterranean, Korean, Thai, Japanese, Indonesian, Middle East, Italian and French Cuisine can be savored during a visit here. Authentic Malaysian fare which consists of Malay, Chinese and Indian food is worth trying out. For a novel experience, try the local hawker-
style fare at open-air food courts where dishes are freshly prepared upon order. A number of restaurants are open 24 hours so anytime is a good time for a snack. Muslims can rest assured that halal food is easily available. To savor local delights, visit places like Jalan Alor (Chinese food), Kampong Baharu (Malay food), and Little India (Indian food). So, come with a big appetite and enjoy a gastronomic adventure in KL!

Health and Medicare

Dehydration and Sunburn
The sun is strong throughout the year in the country. Proper care against sunburn must be constantly taken. Dehydration and loss of salt through perspiration are two other common problems for the unprepared traveller. Drink plenty of fluids and replace your salt loss and remember that alcoholic drinks make dehydration worse, not better. Make sure you pack clothing suitable for a warm humid climate.

Mosquitoes
Due to the constant humid climate, mosquitoes tend to be present throughout the year. The three most significant diseases transmitted by mosquitoes are Malaria, Dengue Fever and Japanese B Encephalitis. To repel mosquitoes, ticks and other arthropods, apply an insect repellent containing DEET to your skin or clothing. The risk of malaria for most tourists visiting Peninsular Malaysia is extremely small.

There is insignificant risk in Kuala Lumpur, Penang and other major cities. However, in East Malaysia, the risk of malaria is present throughout the year. Even in these regions, the risk is mainly off the coastal plains and towards the border areas. Generally, prophylaxis is recommended for those visiting Sabah or Sarawak.

Food
Generally, the level of food hygiene throughout the country is high. However, make sure your food and drinking water are safe. Food from street vendors should be treated with care. Drink only bottled or boiled water, or carbonated (bubbly) drinks in cans or bottles. If possible, avoid tap water, fountain drinks, and ice cubes.

Vaccinations
Recommended vaccines: Poliomyelitis (childhood booster), Tetanus (childhood booster), Typhoid (food & water borne diseases), Hepatitis A (food & water borne diseases). For those venturing outside cities and towns, further recommended vaccines are Hepatitis B, Rabies, Japanese B Encephalitis, Tuberculosis and Meningitis. For those visiting Sabah and Sarawak, Malaria prophylaxis is strongly recommended. If you are coming from, or have recently travelled in, South America or sub-Saharan Africa you must present a certificate of vaccination against Yellow Fever upon arrival in Malaysia.
General Information A - Z

Medicare
Clinics and dispensaries take care of non-major medical treatment while state-run hospitals are available in all major towns. Be sure to have the appropriate travel health insurance.

Insurance
Visitors are strongly advised to obtain adequate insurance cover before travelling to Malaysia.

Internet
High Speed Broadband is easily accessible at hotels, internet cafés and shopping malls, among other places.

Language
Bahasa Malaysia or Malay is the official language while English is widely spoken. Most Malaysians can speak at least two languages, Malay and English, while some are tri-lingual, being able to converse in Mandarin and Tamil too. The indigenous groups also speak various languages and dialects.

Local Culture: Do’s And Don’ts
Malaysia is generally a laid back and relaxed place. However, it does have its own customs and visitors should try to observe these practices when they arrive. Some common courtesies and customs are as follows: Although handshakes are generally acceptable for both men and women, some Muslim ladies may acknowledge introductions to gentlemen by merely nodding and smiling. Informal dressing (e.g. lightweight linens & cottons, T-shirt, shorts, jeans) is generally acceptable. For dinners and night spots, smart casual wear is the norm. When entering mosques and temples, wear long sleeves and loose trousers or long skirts as a sign of respect. The right forefinger is not used to point at places, objects or persons. Instead, the thumb of the right hand with four fingers folded under is the preferred usage. Shoes must be removed when entering places of worship such as mosques and temples. Some mosques provide robes and scarves for female visitors. Taking photographs at places of worship is usually permitted but always ask permission beforehand.

Local Transportation and Taxis
Peninsula Malaysia transport network is diverse with extensive roadways stretching over 63,445km, including 1,630km of expressways. Its main highway extends over 800km, from the Thai border all the way to Singapore. Buses and taxis are most popular form of transportation. Express buses and regional buses connect many towns and cities to each other. Buses connecting towns and cities charge fares according to the distance covered.
Taxi Services are the most widely and easily available form of transport. City taxies operate by meter and may be hired from taxi stands, hailed by roadside or through a radiophone paging system. There are also minivan-type taxis for carrying larger parties. Light Rail Transit (LRT) and KL Monorail provide inner-city public transportation for Kuala Lumpur, serving businesses, hotels and shopping districts, and also major parts of greater Kuala Lumpur. Fares are more affordable than taxis and will link-up with other LRT and train networks at KL Sentral.

Non-local Transportation

East Malaysia (Sabah and Sarawak) is well-connected to Peninsula Malaysia via frequent flights to various cities. Flights are provided by Malaysia Airlines (MAS), AirAsia and Firefly. MAS operates flights from several countries to major airports in East Malaysia, including Kuching International Airport (Sarawak) and Kota Kinabalu International Airport (Sabah). Public transport (buses and taxis), charter and rental services are also conveniently available in Sabah and Sarawak. The Pan Borneo Highway connects Sabah and Sarawak as well as Brunei. Please see page 46 for special discounts on air fares for IFLA participants.

Passports, Visas

The Malaysian Government issues three types of visas to foreign nationals:

1. Single Entry Visa
This is issued to foreign nationals who require a visa to enter Malaysia mainly for social visit. It is normally valid for a single entry and for a period of three months from the date of issue.

2. Multiple Entry Visa
This is issued to foreign nationals who require a visa to enter Malaysia mainly for business or government-to-government matters. It is normally valid for a period within three months to twelve months from the date of issue. Citizens of India and the People’s Republic of China who wish to enter Malaysia for the purpose of a Social Visit are eligible to apply for the Multiple Entry Visa. The validity of the Multiple Entry Visa is one year. Each entry is for 30 days only and an extension of stay is not allowed.

Conditions for the Multiple Entry Visa are:
• The applicant must show proof of sufficient funds for staying in Malaysia
• The applicant must possess a valid and confirmed return ticket
• Tour groups are not eligible to apply for Multiple Entry Visa

3. Transit Visa
This is issued to foreign nationals who require a visa to enter Malaysia mainly on transit to other countries. Foreign nationals on transit without leaving the airport premises and who continue
their journey to the next destination with the same flight do not require a transit visa.

How to apply for a Visa
Visa applications must be made at any nearest Malaysian Representative Foreign Office.

Application for a Visa Without Reference
Documents required for the application of a visa without reference (approval of visa is given by High Commission of Malaysia) are:

- Original passport
- Two photocopies of the applicant’s passport
- Two photocopies of the visa application form (Form IMM.47)
- Two passport size photographs of the applicant
- Original and two photocopies of the ticket (confirmed and returned ticket)
- Bank statement / traveller's cheque
- Invitation letter (if any)
- Payment of visa fee

Note: Visa Without Reference is required for the purpose of a social visit.

Application for a Visa With Reference
Documents which are required for the application of a visa with reference (visa will be issued after the application is being referred and approved by the Department of Immigration Malaysia / Other Agencies of Authority):

- Original passport
- Two photocopies of the applicant’s passport
- Two photocopies of the visa application form (Form IMM.47)
- Two passport size photographs of the applicant
- Original and two photocopies of an air ticket
- Payment of visa fee

Note: Visa With Reference is required for students, those seeking employment, dependents and professionals on a visit pass.

- Visa is not required for stay less than one month for ASEAN nationals except Myanmar. A visa is required for the duration of stay that exceeds one month except for Brunei and Singapore nationals.
- For nationals of Israel who wish to enter, they will require a visa and approval must be granted from Ministry of Home Affairs, Malaysia.

For more information visit Immigration Department of Malaysia
Post Offices

Opens from 08:30 to 17:00 daily, except on the first Saturday of each month, Sundays and public holidays. In Kelantan and Terengganu post offices operate during the same time, but are closed on Fridays and public holidays.

Shopping and Opening Hours

Kuala Lumpur is a paradise for shoppers with something to cater to every taste and budget. There are numbers of a swanky malls that offer internationally-known brands. Most of these malls serve lifestyle centers and come complete with restaurants, cineplexes, spas, fitness centers and theme parks. Bukit Bintang is undoubtedly the city’s foremost shopping district with everything from haute couture fashion, fragrances and timepieces to computer peripherals and latest gadgets. More chic shopping malls are located at KLCC and Jalan Ampang. Sub-urban enclaves such as Bangsar are known for their exclusive boutiques and a range of specialty shops. Visitors in search of novelty items will be spoilt for choice at the open air bazaars where bargain hunting is the order of the day. The casual street shops at Jalan Tunku Abdul Rahman and Petaling Street stack every imaginable item from crafts to belts, bags and electronic goods. Ethnic-style crafts, accessories and traditional Indian attire can be found at the Little India enclave in Brickfields. Most retail shops and shopping centers in KL operate from 10:00 to 22:00. Government offices operate from 08:00 to 17:00 on weekdays only. On the contrary, KL is famous for its round-the-clock eating time; you'll see many eateries open for 24 hours a day, 7 days a week.

Telephone

Local calls can be made from public phones using coins or pre-paid cards. International calls can be made from public phones with card phone facilities or at any Telekom office.

Tipping

Most hotels and restaurants levy a 10% service charge and 6% Goods and Service Tax (GST) on bills. Therefore, tipping is not customary. However, should you want to show your appreciation for good services, a small tip will do.
Tourist Information Office

Tourism Malaysia
Toll-Free-Line  1 300 88 5050
Telephone No. +603 8891 8000
www.tourismmalaysia.gov.my

Malaysia Tourism Centre
www.matic.gov.my
Telephone No. +603 9235 4848
   +603 9235 4800

For more visitor information, please visit:
Visit KL www.visitkl.gov.my
• Kuala Lumpur - Malaysia - Kuala Lumpur
  Travel Guide www.kuala-lumpur.ws/
There will be a number of local and non-local library visits on Thursday, 30 August 2018. Updated details and descriptions will be available on the website [http://2018.ifla.org/programme/library-visits](http://2018.ifla.org/programme/library-visits). A comprehensive list of libraries that you can visit on your own will also be available online.

**Non-Local Library Visits (07:00 – 18:00)**

**Transportation costs for participants**

There are three non-local library visits for which participants will be charged a minimal fee. These are full-day visits travelling approximately 300km one way by coach. Lunch will be provided.

1. **Tour Name:** Non-Local Library Visit 1  
   **Libraries Visited:** Perak Libraries (Academic, Community and Public libraries)

2. **Tour Name:** Non-Local Library Visit 2  
   **Libraries Visited:** Melaka Libraries (School, Faculty of Library Science, Academic and State Libraries)

3. **Tour Name:** Non-Local Library Visit 3  
   **Libraries Visited:** Pahang Libraries (Medical, Academic, Public and Community libraries)

**Local Library Visits – Half-day walking tour (08:00 - 12:00 / 13:00 - 17:00)**

**No charge to participants**

Walking Tours will be a combination of short train journeys within Kuala Lumpur city plus about 0.5 km walk from the train stations to the respective libraries.

4. **Tour Name:** Walking Tour 1  
   **Libraries Visited:** Kuala Lumpur Library, Asia e-University
Library Visits, 30 August 2018

5. Tour Name: Walking Tour 2
   Libraries Visited: Petronas Resource Centre, Serambi Ilmu Rakyat (SIR)

Local Library Visits – Half-day (08:00 -12:30 / 13:00 -17:00)
Transportation costs for participants

Local library visits will be by coach within Kuala Lumpur and the Klang Valley. All visits will start and end at the Kuala Lumpur Convention Centre. The majority of the visits (except one) will be comprised of two libraries. There will be a small charge for transportation, full information will be available on the Congress website in due course.

6. Tour Name: Local Library Visit 1
   Libraries Visited: University of Malaya, INCEIF Knowledge Management Centre

7. Tour Name: Local Library Visit 2
   Libraries Visited: Islamic International University Malaysia (IIUM), CLiC Sentul (Community Library)

8. Tour Name: Local Library Visit 3
   Libraries Visited: National University of Malaysia (UKM), Scholar’s Library @ Islamic Arts Museum Malaysia

9. Tour Name: Local Library Visit 4
   Libraries Visited: University Putra Malaysia, Attorney Generals Chamber Library

10. Tour Name: Local Library Visit 5
    Libraries Visited: Universiti Tenaga Nasional (UNITEN), Infrastructure University of Malaysia (IUKL)

11. Tour Name: Local Library Visit 6
    Libraries Visited: Multimedia University Malaysia (MMU), International Medical University Malaysia (IMU)
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<thead>
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<th>No.</th>
<th>Tour Name</th>
<th>Libraries Visited</th>
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<td>Local Library Visit 7</td>
<td>Taylor’s University, Perpustakaan 1Wilayah (Community Library)</td>
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<td>Local Library Visit 8</td>
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<td>Local Library Visit 11</td>
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<td>17</td>
<td>Local Library Visit 12</td>
<td>Islamic University of Malaysia (UIM), Cyberjaya University College of Medical Sciences (CUCMS)</td>
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<td>Local Library Visit 14</td>
<td>Islamic Science University of Malaysia (USIM), Federal Court Library</td>
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<td>Local Library Visit 15</td>
<td>International Institute of Islamic Thought and Civilisation (ISTAC), Canselor Tuanku Muhriz Hospital Library</td>
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Walk-in Library Visits
No charge to participants

Participants are also free to organize their own walk-in library visits throughout the IFLA WLIC 2018. They will need to register at the reference desks for a guided tour which will be on an hourly basis from 09:00-17:00. The libraries are:

- The National Library of Malaysia
- Petronas Resource Centre
TEASER ANNOUNCEMENT FOR MALAYSIA AIRLINES AS THE OFFICIAL AIRLINE FOR IFLA WORLD LIBRARY & INFORMATION CONGRESS (WLIC) 2018

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